

Changes to your Enhanced Access service

NHS



Evenings



Weekends



Bank holidays

Warrington Collaborative Primary Care Networks are working together to improve access to primary care appointments outside of core hours.

What is Enhanced Access?

Enhanced access offers pre-bookable routine appointments outside of core contractual hours.

Extended access to primary care was introduced by NHS England in 2016 to ensure everyone has easier and more convenient access to GP services, including physical and digital appointments at evenings and weekends.

What can I expect from the service?

Patients can expect an extended access service that is run by a team of dedicated and professional staff ranging from experienced local clinicians such as GPs, Advanced Nurse Practitioners, Practice Nurses, and Health Care Assistants, through to our helpful administration team. Furthermore, patients can expect a mixture of face-to-face and remote consultations, ensuring the service is accessible to all.

What is changing?

Currently, Extended Access appointments are delivered at Bath Street. The proposed model is to run appointments from designated sites in your locality Monday-Thursday and from Orford Jubilee Hub Friday, Saturday Sunday and bank holidays. This gives patients more choice and flexibility about the location of their appointment, and makes accessing appointments easier.

How can I have my say?

We want to know how you feel about this. For more information about the proposed changes and to have your say, visit the following website or scan the QR code below:

<https://www.haltonwarringtonccg.nhs.uk/>

